

# Findmyshift - Cookie policy

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## 1.1. What are cookies?

Cookies are small plain text files that are stored in your browser, primarily used so websites can store/retrieve information between each page you visit. They can perform a wide variety of functions, from remembering usernames and language preferences to counting visitor numbers. They are designed to improve user experience, site performance, and the relevancy of the content shown to users.

Session-based cookies last only while your browser is open and are automatically deleted when your session expires (typically when you close your browser). Persistent cookies last until they expire, or until they are deleted (either by you or by the website).

While cookies can be used for malicious purposes, cookies themselves are not inherently harmful or dangerous. If you'd like to find out more about cookies, take a look at [AllAboutCookies.org](http://AllAboutCookies.org).

## 1.2. Essential cookies

Name	Type	Expiration	Purpose
a	Authentication	1 year	The first of three authentication cookies used to identify the active user between requests.
b	Authentication	1 year	The second of three authentication cookies used to identify the active user between requests.
c	Authentication	1 year	The third of three authentication cookies used to identify the active user between requests.
f	Functional	1 year	Determines whether a user is viewing the desktop site or the mobile site when on a mobile device.
m	Functional	1 year	Determines whether a user's browser has identified itself as a mobile browser.
remember_login	Preference	1 year	Stores the user's preference as to whether their login name (email) should be remembered the next time they log in.
stay_logged_in	Preference	1 year	Stores the user's preference as to whether they should remain logged in for the next time they log in.
session_id	Functional	Session	Contains a unique identifier for the duration of the session to make it possible to remember the user between requests.
authorisation-key	Preference	1 year	Stores a time clock station's authenticating user's credentials so it can remain authenticated if it's reloaded.

Name	Type	Expiration	Purpose
language	Preference	1 year	Stores the user's preferred language.
language_redirection	Functional	Session	Records whether the user was automatically redirected to a language specific URL in their current session.
chat_hidden	Functional	1 year	Controls the visibility of the live chat window.
chat_trigger_hidden	Functional	1 year	Controls the visibility of the large live chat trigger.
tutorial	Functional	1 year	Stores the state of the user's tutorial/guided tour.
utc-offset	Functional	1 year	Stores the browser's time-zone offset relative to UTC.
first_session_hash	Functional	1 year	Stores a hash of the user's first session_id to indicate where they are a returning user.
session_requests	Functional	Session	Stores the number of page requests in the user's session.
upgrade_browser	Functional	1 year	Determines whether a user has been shown a warning about their browser.
referral	Functional	1 year	Stores the referral source if the user was referred using another user's referral link.
non_essential_cookies	Preference	1 year	Stores the user's preference as to whether or not we can store non-essential cookies.
visitor_analytics	Preference	1 year	Stores the user's preference as to whether or not we can record their visits in Google Analytics.
cookie_settings_closed	Functional	1 year	Stores the state of the privacy settings pop-up.

### 1.3.Non-essential cookies

Name	Type	Expiration	Purpose
chat_active	Functional	1 year	Controls the visibility of the live chat window when the page firsts loads.
chat_id	Functional	1 year	Contains a unique identifier to enable our support staff to link chats between sessions.
google_maps	Preference	1 year	Stores the user's preference as to whether or not we can load JavaScript from Google Inc. to load Google Maps in the user's browser.
google_charts	Preference	1 year	Stores the user's preference as to whether or not we can load JavaScript from Google Inc. to load interactive charts in the user's browser.
youtube_videos	Preference	1 year	Stores the user's preference as to whether or not we can load JavaScript from YouTube Inc. to load YouTube videos in the user's browser.
front_chat	Preference	1 year	Stores the user's preference as to whether or not we can load JavaScript from FrontApp.com Inc. to load live chat in the user's browser.
api_access	Preference	1 year	Stores the user's preference as to whether or not they consented to sharing their account data with a third-party application.

### 1.4.Third-party cookies

Name	Type	Created by	Expiration	Purpose
_ga	Analytical	Google	2 years	Google Analytics cookie used to distinguish users.
_gat	Functional	Google	1 minute	Google Analytics cookie used to throttles number of requests received by users.
_gid	Analytical	Google	24 hours	Google Analytics cookie used to distinguish users.
fluid	Functional	FrontApp	Session	FrontApp cookie used to identify the user during a live chat session.
flec	Functional	FrontApp	Session	FrontApp cookie used to remember whether the user has provided their email address.
flcid	Functional	FrontApp	Session	FrontApp cookie used to identify the live chat session.
flaid	Functional	FrontApp	Session	FrontApp cookie used to identify the live chat application.

### 1.5.Opting-out of cookies

You can't choose to opt-out of all of the cookies, as some are required for Findmyshift to function, but you can opt-out of the non-essential cookies by updating your [privacy settings](#).

### 1.6.Disabling cookies

You can always disable cookies in your browser, but you'll find a lot of website (ours included) will not function correctly. Cookies are particularly important on Findmyshift as without them we won't be able to keep you logged in.

The method by which you disable cookies will depend on which internet browser you are using (for example, Chrome or Internet Explorer) but are generally covered by advanced "Privacy", "Security", or "Site" settings. More information about how to disable cookies can be found in [this wikiHow guide](#).